

CHADIS

Child Health & Development Interactive System

Dear Parent,

We have been using this system at our office that helps provide your child/children with the best developmental care possible. CHADIS is an Internet-based system that we **absolutely need** you to complete before each visit. These surveys track how your child's development is progressing, as well as informs us of the topics you want to discuss. CHADIS also has questionnaires for ADHD rechecks which also need to be done before an ADHD recheck. There may be other surveys that need to be completed before an office visit, but these will be assigned depending on need and you will be informed by the staff about these. The adolescent surveys are available for download on www.drjloeffler.com.

We are now part of an asthma project so if I have treated your child for wheezing, bronchospasm or asthma, we need you to complete the PACCI questionnaire for the wheezing or asthma recheck appointment.

To use CHADIS if you have not registered in the office, please go online if you have the internet available to register at www.CHADIS.com. On the home page, click "New Users Register Here" and as a **new user**, you will be asked to enter the Invitation Code which links CHADIS to our office. The invitation code is our phone number:

229-242-0194

Once you enter the site, you will be asked to create a username and password for yourself. Your email is the best username if you have one. Register your child and any further children under **ADD** and complete the initial history and demographic information on each child that comes to the practice. Once your child/children are registered, questionnaires will be assigned and sent to your email when due.

Before each visit that requires a questionnaire to be done (well visits, ADHD, Asthma and others as instructed), log into www.CHADIS.com, pick Janice H. Loeffler, MD and complete all the questionnaires assigned to your child. For a well visit these will include well child developmental questionnaires, such as the MCHAT or ASQ. You will be notified by email about the survey due. These developmental questionnaires are also recommended by the American Academy of Pediatrics. We may request other questionnaires to be done depending on the problem.

As a partner in your child's healthcare, your input is essential in helping us to provide your child with the best care possible. As always, we are dedicated to this goal and we feel CHADIS is a great tool for achieving this. If you are unable to access the survey needed, **please** arrive at the office 15 minutes early.

Thank you for your help

Dr. Loeffler and Staff

Modified August 25, 2017

AUGUST 2017 UPDATE FOR ALL PATIENTS

PING MD which I know many of you have used has discontinued effective October 13, 2014. This is because of a government program called **Meaningful Use** and also my wish for you to be able to contact us directly during working hours without having to call, by using the patient portal.

The portal access to your child(ren)'s chart is now <https://www.jhlmd.pcc.com/portal>. You have to have an email which will be entered here at the office and the portal will be set up in the office. At this time the access allows you to view your child's chart till age 18 years of age unless otherwise requested. An immunization record can be printed also. The portal will be continually updated to provide more information and now you can send pictures securely.

Please use the portal to send us messages during regular office hours rather than having to call **UNLESS** you need an appointment. A good example would be medication refills **IF** there are no issues. If you use the portal when your child is sick, please include how long they have been sick and any symptoms. If a cold and cough, make sure we know they have a history of wheezing or not. If they have a fever, when did it start, the temperature reading and how was it taken. For vomiting and/or diarrhea, describe how many episodes of each and when last occurred, and if they are voiding well. Include how are they feeling too. If you have changed drug stores please include this information. **REMEMBER**, if used after hours or on weekends it may not get answered as quickly as I may be unavailable.

Please help us make this work for our benefit and yours.

We are no longer using a telephone call system to remind you or your appointments, but calling you personally at least 5 days in advance of your child's appointment. If you do not confirm the appointment it will be cancelled. This is your responsibility to remember the appointment and be here on time. If you do not accompany your child as a parent or guardian the appointment will be rescheduled. If you are more than 15 minutes late for an appointment you can be seen after other scheduled appointments or you will be rescheduled. Remember after 2 no show appointments you will be dismissed.

Thank you for your cooperation

Dr. Loeffler and Staff